



in the cloud
TECHNOLOGIES

Where Will the #Cloud Take You?

Let's Find Out Together.

Direct Routing as a Service (DRaaS)

Microsoft Workforce Solutions - Direct Routing Service for MS Teams



Microsoft Teams Direct Routing allows companies to make and receive business phone calls. It is the service used inside of Teams that allows organizations to use MS Teams as their foundation for an office phone system (PBX).

Delivered "as a service," means many of our telephony clients receive fixed prices monthly with no further need for on-site hardware or maintenance as the service typically covers all aspects of integration, installation and ongoing use. We fully manage every aspect for our clients to guarantee stellar usage & service results.



Direct Routing as a Service is a new way to connect a Microsoft Phone System to the PSTN via an existing or new third-party telephony provider like ourselves. This service offers all the necessary cloud infrastructures to route incoming and outgoing external calls to Teams which has some great advantages, especially for larger organizations.

The managed aspect of Direct Routing for PSTN connectivity offers greater flexibility, broader geographic coverage, lower rates, and requires no internal maintenance. Direct Routing as a Service is a powerful, yet easy to use service offering, allowing us to be your voice provider to Teams, keeping your existing numbers and allowing your employees to place and receive calls from anywhere.

